

Safeguarding Dashboards Parish Survey Results



Summary

Safeguarding Dashboards were launched in 2018, and they are now used in 10,000 parishes across every diocese in the Church of England.

We already had ample evidence that the dashboard is helping parishes to make progress towards the *National Safeguarding Standards*. However, we wanted to find out what the users think about the dashboard. Do they find it helpful? Were they happy with any support they requested? Do they have any suggested improvements?

Not every diocese wanted to participate in the survey, but we are very grateful for the 1,734 responses from parish users in the 31 dioceses that did.

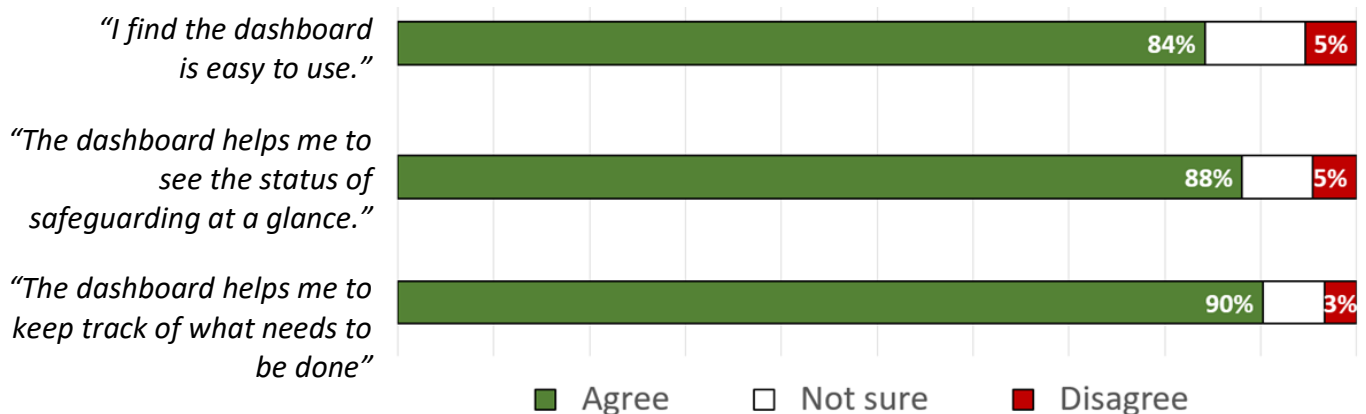
Most of the dashboard users are clergy or Parish Safeguarding Officers, and the main findings are:

- The dashboard is easy to use, and it helps people to keep track of what needs to be done.
- The dashboard is making safeguarding simpler, and it is helping to build confidence.
- Most users have not needed help, or they were happy with the support given.

This report provides further information about each of these main findings.

The dashboard is easy to use, and it helps people to keep track of what needs to be done

Over the years, we have gathered anecdotal evidence of things that parishes like about their *Safeguarding Dashboard*. The survey now shows how widespread this is.



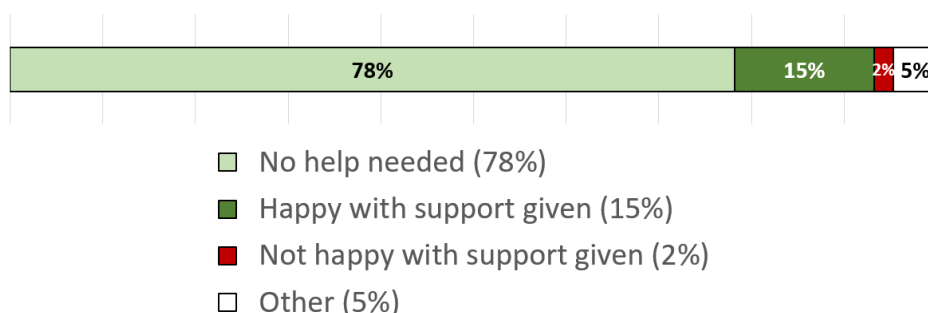
The dashboard is making safeguarding simpler, and it is helping to build confidence

72% of respondents **agreed** with one or both of the following statements:

- “The dashboard makes safeguarding simpler.”
- “The dashboard is helping to build my confidence in my safeguarding role.”

Only **7%** of respondents **disagreed** with both statements.

Most users have not needed help, or they were happy with the support given



By making the dashboard easy to use, **78%** of users have never needed any help.

However, when help is needed, two options are available:

- **The Dashboard Support Team** can be contacted via a ‘Help’ button on the dashboard. This team provides technical support (e.g. to people trying to sign in with the wrong email address).
- **A Diocesan Safeguarding Team** can be contacted via phone or email. The team provides advice regarding the Church of England’s safeguarding requirements.

17% of respondents had requested help from one or both teams, and the majority were happy with the support given.

Only **1%** of respondents were not happy with the support given by the Dashboard Support Team, and **1%** were not happy with the support given by their Diocesan Safeguarding Team.

Thank you

We want to thank the 1,734 people who responded to this survey.

Any comments and suggestions have been carefully considered, and we have plans to make *Safeguarding Dashboards* even better in 2026. [Read more](#)

